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**Education**

**Bachelor of Science in Psychology: Graduated May 2019**

**Liberty University Online, Lynchburg Virginia**

**GPA 4.0**

**Some Courses Included:**

Entrepreneurship Principles of Marketing

Leadership Theory & Practice Leadership Management & Communication

Programming for Data Science PSYC 421 Assessment and Measurement

**Experience**

**Data Analyst: Education/Personal Projects** – August 2020 – Present

Cleaned and analyzed 20+ major data science projects. Including analyzing survey data, school data, eBay sales data, google and IOS app data, predicting bank churn and advertising spend and much more. Use tools such as tableau, python, SQL, SSIS, Excel, pandas, matplotlib, seaborn, pyplot, as well as a variety of machine learning methods. Successfully created a geodemographic segmentation model that predicted bank churn with 81% accuracy using fictional data, also developed machine learning models predicting the titanic survival rate and much more.

**Founder:** Andrew’s Pressure Washing Co – June 2020 – Present

Started my own pressure washing business. Undertook all aspects of running a business.

Sent flyers to over 4000 homes with a .01 % response rate, each advertising campaign 8x my revenue with the average customer being worth around $133. Ended the year with excellent profit margins, upwards of 50% of my gross income.

**Customer Service Representative:** Northwest Community Credit Union - January 2020 – June 2020

Answer 60-80 phone calls per day with an upbeat and positive attitude Speak with clarity and efficiency to an extremely diverse group of members. Communicate through difficult issues with accuracy, following up with people, and handling a variety of issues including making quick judgment calls when it comes to deciding things such as fee reversals and verifying customers appropriately. Handle the tough calls with grace and empathy, actively listen and proactively help provide outstanding service, successfully walking members through complex issues such as fraud, stop payments, and E-Services.

**Landscape Lead**: Dominion Landscape - June 2020 – Present

Lead Maintenance Crew @ Dominion Landscape  
Tasks Performed: - Driving and Managing time @ each Account - Working with customers and completing their requests - Mow & Edge - Blowing & Detailed Bed Work. Work diligently to exceed my bosses and client’s expectations regarding their landscape proper.

**Skills**

Researching with databases: Libraries, Journals, etc.

Software: Excel, Python, Pandas, MySQL, Postgres SQL Django, Pandas, Seaborn, Matplotlib, Machine Learning models, and tableau.

Other Skills: Presenting, public speaking, teaching, and copywriting techniques